


## PATIENT SURVEY

Below is the original survey that your patient submitted.

 An alert was generated for this option

## RESPONDENT INFORMATION

**Patient Name:** Stevens, Sue (ST0012)

**Invite Sent:** May 10, 2012 10:00 AM

**Response Received:** May 10, 2012 10:07 AM

## SURVEY RESULTS

## 1. How would you rate your overall visit?

- Excellent
- Very good
- Average
- Not so good

## 2. When your appointment was over did you have a good understanding of your dental situation?

- Yes
- Not really
- I wish I knew more

## 3. Were your financial options explained to you?

- Yes
- No
- I already understand my financial options

## 4. Did you have to wait past your appointment time to be seated? If so, how long?

- No
- 15 to 30 Minutes
- 30 to 45 Minutes
- Over 45 Minutes

## 5. Did our team greet you properly?

- Yes
- Not really
- I don't recall

## 6. Would you refer your friends and family to us?

- Yes
- No
- I'm not sure

## 7. Please share your experiences with our office on Google. We appreciate your review.



Dr. Eslampour and staff were willing to work with me as a patient who has dental phobia such that now for routine issues such a teeth cleaning I have a much easier time. They are also great about offering tools for appointment scheduling and reminders such as email and text messaging.

Dr. Eslampour is my Dentist for life!

