


## PATIENT SURVEY

Below is the original survey that your patient submitted.

 An alert was generated for this option

## RESPONDENT INFORMATION

**Patient Name:** Nguyen, Emily

**Invite Sent:** Feb 5, 2011 10:00 AM

**Response Received:** Feb 7, 2011 9:44 AM

## SURVEY RESULTS

## 1. How would you rate your overall visit?

- Excellent
- Very good
- Average
- Not so good

## 2. When your appointment was over did you have a good understanding of your dental situation?

- Yes
- Not really
- I wish I knew more

## 3. Were your financial options explained to you?

- Yes
- No
- I already understand my financial options

## 4. Did you have to wait past your appointment time to be seated? If so, how long?

- No
- 15 to 30 Minutes
- 30 to 45 Minutes
- Over 45 Minutes

## 5. Did our team greet you properly?

- Yes
- Not really
- I don't recall

## 6. Would you refer your friends and family to us?

- Yes
- No
- I'm not sure

## 7. Please comment on anyone you met during your visit, things we could change, new services you would like to see, or other ways we can make you feel more comfortable.



I am glad to see Dr. Eslampour for my daughter's TMJ problem - it was a long drive from Orange County but it was really worth and wonderful visit. Dr. really took time and explained my daughter symptoms and her TMJ condition, and also writing to orthodontics that my daughter's on going for current braces with his findings and recommendation. Since he is a TMJ specialist. I am really appreciated that.