

## PATIENT SURVEY

Below is the original survey that your patient submitted.

 An alert was generated for this option

## RESPONDENT INFORMATION

**Patient Name:** Gane, Andy

**Invite Sent:**

Jul 16, 2011 10:00 AM

**Response Received:**

Jul 18, 2011 8:50 AM

## SURVEY RESULTS

## 1. How would you rate your overall visit?

- Excellent
- Very good
- Average
- Not so good

## 2. When your appointment was over did you have a good understanding of your dental situation?

- Yes
- Not really
- I wish I knew more

## 3. Were your financial options explained to you?

- Yes
- No
- I already understand my financial options

## 4. Did you have to wait past your appointment time to be seated? If so, how long?

- No
- 15 to 30 Minutes
- 30 to 45 Minutes
- Over 45 Minutes

## 5. Did our team greet you properly?

- Yes
- Not really
- I don't recall

## 6. Would you refer your friends and family to us?

- Yes
- No
- I'm not sure

## 7. Please share your experiences with our office on Google. We appreciate your review.



Dr. Eslampour has been my dentist for 10 years now and he is by far the best dentist I've ever had. Like many people, a visit to the dentist is not my favorite thing to do, but Dr. E's professional manner, gentle technique and sense of humor make all the difference. The staff at Platinum Dental are always courteous and efficient.