

PATIENT SURVEY

Below is the original survey that your patient submitted.

 An alert was generated for this option

RESPONDENT INFORMATION

Patient Name: F Cindy ,

Invite Sent: Oct 6, 2011 10:00 AM

Response Received: Oct 6, 2011 10:33 AM

SURVEY RESULTS

1. How would you rate your overall visit?

- Excellent
- Very good
- Average
- Not so good

2. When your appointment was over did you have a good understanding of your dental situation?

- Yes
- Not really
- I wish I knew more

3. Were your financial options explained to you?

- Yes
- No
- I already understand my financial options

4. Did you have to wait past your appointment time to be seated? If so, how long?

- No
- 15 to 30 Minutes
- 30 to 45 Minutes
- Over 45 Minutes

5. Did our team greet you properly?

- Yes
- Not really
- I don't recall

6. Would you refer your friends and family to us?

- Yes
- No
- I'm not sure

7. Please share your experiences with our office on Google. We appreciate your review.



When walking into the office for the first time, I noticed the very comfortable and soothing ambiance of the reception room. Staff were very friendly and welcoming. This means so much and is so important to someone who is afraid of the dentist! Very impressed with Dr. Eslampour, his thoroughness and gentle technique.